

# İzmir Provincial Police Department

## Staff, Citizens Satisfied as Network Renewal Supports E-government Transformation in Turkey

### Customer at a glance



#### Customer Name

İzmir Provincial Police Department



#### Industry

Government



#### Country

Turkey



### Customer Background

The İzmir Provincial Police Department provides security and public services in İzmir, a province on Turkey's Aegean coast. It is administered by the country's General Directorate of Security, which is actively facilitating e-government transformation – within the EU's framework – in order to provide faster, better quality service for citizens as well as more transparent and effective business processes.



### Summary

Eyeing improved public services and operational efficiency, Turkey's General Directorate of Security started a reboot of its e-government services. Accordingly, the İzmir Provincial Police Department aimed to renew its headquarters' infrastructure to enhance network performance and ensure higher satisfaction for staff and citizens alike. Zyxel and Onur Elektronik devised a next-generation network to provide more flexible network management. XGS2210 PoE switches supporting 802.11ac wireless AP and video IP phones were deployed to increase work efficiency. The switches also deliver up to 30 watts per port for powered devices as well as greater agility and traffic management for converged applications plus centralized control of data, video, and voice networks. The RGS200 switches, equipped with fanless and IP30-standard metal enclosures, deliver outstanding thermal control for harsh conditions. The robust device guarantees rapid failover in the event of a network error, and its user-friendly interface allows for easy stacking and network management, with multiple switches able to be managed from a single interface. The İzmir Provincial Police Department thanks Zyxel and Onur Elektronik for helping them carry out this e-government transformation, which has made a real difference to their service quality and increased convenience for citizens. Onur Electronics GM Yener Kesecioğlu has also been highly satisfied with Zyxel's products and technical assistance. "We have a long-standing partnership with Zyxel exactly because of projects like this, where we used Zyxel's technologies to give the İzmir Police Department a flexible, powerful, and uninterrupted network."

### Challenges

- Existing network infrastructure capacity unable to support the increasing workload required for daily operations
- Network devices require time-consuming individual management, with no way for centralized management

### Benefits

- Improved police services and faster response to requests
- More flexible network structure allows active devices to be controlled from a single point, for enhanced network efficiency and management

### Solutions

- XGS2210-28HP L3 Access PoE Switch
- RGS200-12P Industrial Ethernet Switch