



Launching a Reliable Network for a Newly Opened Five-Star Resort

Overview

Seaden De Mar Resort & Spa, a new beachfront property in Antalya's Kızılağaç area, wanted a trusted team to handle device selection and installation for its internet infrastructure from start to finish, allowing hotel management to stay focused on guest satisfaction rather than technical details.

Working with partner Defline Teknoloji, Zyxel Networks delivered a network designed for the demands of a busy resort, providing stable connectivity and smooth roaming as guests move throughout the property. Equipment selection and placement were carefully planned to suit the hotel's architecture. Prompt coordination with hotel management kept the deployment on schedule. Access points and switches are now centrally managed through the Nebula cloud networking solution, giving the IT team unified visibility into device status.

Challenges

With a large property and high levels of guest traffic expected from day one, the resort needed reliable connectivity that could remain stable under heavy use. Guests also needed to stay connected while moving between different areas, making consistent wireless performance across the property a key requirement.

Network planning had to take the hotel's physical environment into account, with equipment selection and placement adapted to its architectural structure. As the resort was still under construction during the rollout, minor cabling and physical infrastructure issues also emerged on site. Resolving them efficiently without disrupting the installation schedule was essential.

Customer

Seaden De Mar Resort & Spa

Industry

Hospitality

Location

Kızılağaç, Manavgat, Antalya, Türkiye

Partner

Defline Teknoloji

Customer Background

Part of Seaden Hotels, Seaden De Mar Resort & Spa is a five-star beachfront resort in Kızılağaç, in Antalya's Manavgat district. The property began welcoming guests in 2026.



We wanted to leave device selection and installation to a trustworthy team while focusing on our guests. We chose Zyxel Networks for its track record in hospitality, stability under heavy use, and price-to-performance balance."

Mehmet Yavuz, IT Manager

Seaden De Mar Resort & Spa

Solutions

Define Teknoloji General Manager Ersen Gençaslan explained, "We built a network suited to the hotel's architecture for heavy traffic and seamless roaming. We leveraged Zyxel Networks' product capabilities and centralized management to bring the system online through coordination with hotel management."

While the resort was still under construction, the technical team addressed cabling and infrastructure issues directly on site as they arose. The coordination with hotel management helped keep the installation moving forward despite these challenges, allowing the network to go live and meet the original schedule.

NWA50AX PRO access points provide wireless connectivity throughout the property, while XGS1935-28HP PoE switches deliver data and power to the access points. An XS3800-28 switch provides 10GbE network aggregation, creating a high-speed wired foundation for the wireless infrastructure.

Through the Nebula cloud networking solution, the resort's access points and switches can be monitored and managed from a single dashboard. This gives the IT team centralized, direct access to device status and network configurations, simplifying ongoing administration after deployment.

Product List



- NWA50AX PRO WiFi 6 Access Point



- XS3800-28 L3 Aggregation Switch
- XGS1935-28HP Lite-L3 Smart Managed PoE Switch



- Nebula Cloud Networking Solution

Results

Seaden De Mar Resort & Spa has stable connectivity across the property with no equipment-related issues reported. According to IT Manager Mehmet Yavuz, the network has delivered stable performance throughout the resort. With the installation complete, centralized network management now gives the IT team an efficient way to track devices and support daily network operations.

- Stable hotel-wide network with no reported equipment issues since launch
- Consistent connectivity supporting guest movement throughout the resort
- Successful deployment completed on schedule during active construction
- Simplified device tracking and daily operations through centralized cloud management

