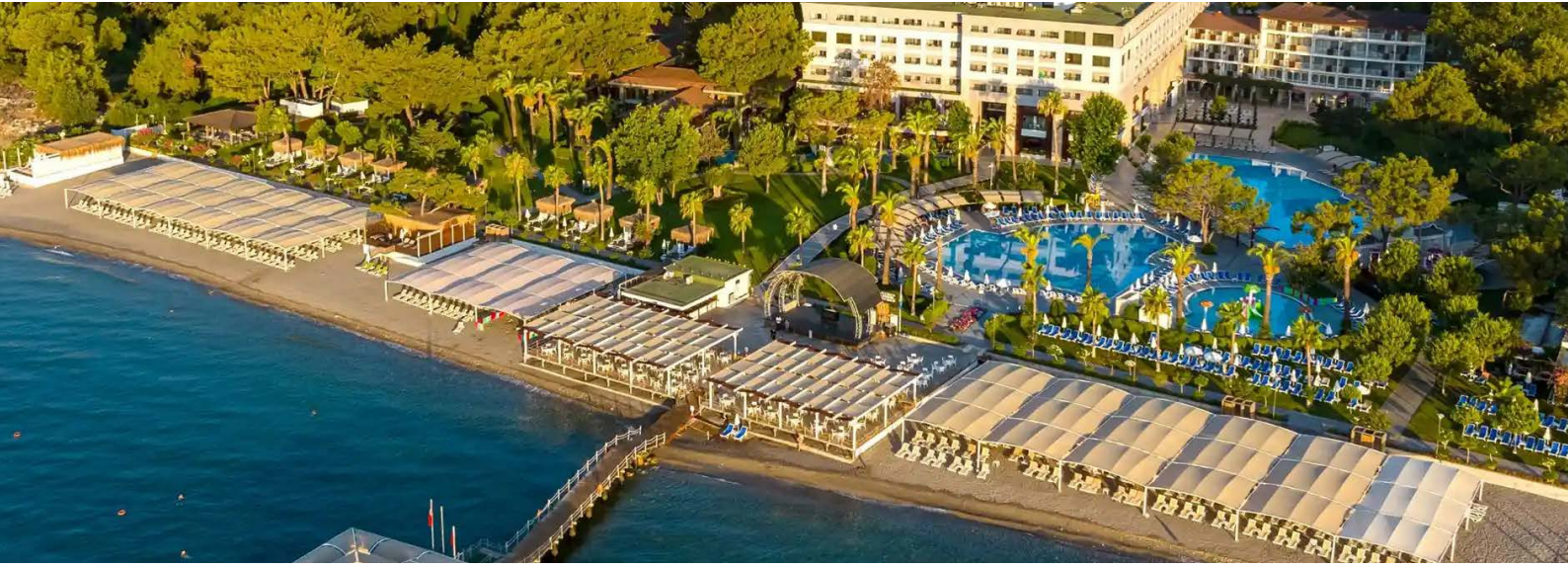




# Streamlining Network Upgrades for a Premium Beachfront Resort

## Overview

Mirada Del Mar Kemer, a beachfront resort in Antalya's Göynük area, set out to refresh its network devices and wanted a solution partner with hands-on field experience and reliable post-installation support. Defline Teknoloji's experience, Zyxel Networks' local presence in Turkey, and the brand's strong references gave the resort confidence in its choice.

Working to a defined project plan, Defline Teknoloji replaced the resort's active network devices with new Zyxel Networks access points and switches. The refreshed infrastructure is now centrally managed through Nebula, giving the IT team convenient day-to-day visibility and control from a single cloud dashboard.

## Challenges

For a large resort, reliable network connectivity plays an important role in day-to-day operations. However, at Mirada Del Mar Kemer, incomplete labeling left over from a previous project, along with non-standard device placement, made the on-site work more challenging. Therefore, the team had to put in extra effort on site to assess the resort's existing connection points and device locations before proceeding with the planned replacements.

Under these conditions, carrying out the device replacements according to the defined project plan was another important requirement. At the same time, the new equipment needed to be fully operational according to plan, adding another consideration for the team as it worked through the existing labeling and placement issues.

### Customer

Mirada Del Mar Kemer

### Industry

Hospitality

### Location

Göynük, Kemer, Antalya, Türkiye

### Partner

Defline Teknoloji

## Customer Background

Mirada Del Mar Kemer is a five-star resort in Antalya's Göynük area and part of Mirada Hotels & Resorts. Surrounded by lush pine trees and located directly on the beachfront, the property also provides a setting for meetings and events.



**When choosing a brand, it was important for us to have someone we could turn to when needed. Zyxel Networks' presence in Turkey and its strong references gave us confidence. Although incomplete labeling and device locations required extra effort, we successfully completed the replacements as planned."**

**Ali Can Demirel, IT Manager**  
Mirada Del Mar Kemer

### Solutions

The resort's existing devices and connection points were first assessed on site, allowing the planned replacements to proceed as intended. Ersen Gençaslan, General Manager at Define Teknoloji explained, "Incomplete labeling and non-standard device placement required extra work in the field. We completed the device swaps according to the project plan, brought the new Zyxel Networks devices online, and made them manageable through Nebula."

NWA50AX PRO WiFi 6 access points support indoor wireless connectivity, while WAX655E WiFi 6 outdoor access points provide coverage in outdoor areas. XGS1935-28HP and XMG1915-18EP PoE switches provide the wired connectivity and power required by the network.

With the Nebula cloud networking solution, the IT team can centrally monitor the status of access points and switches with a cloud dashboard and manage network configurations.

### Results

The device replacements were completed successfully, with new access points and switches operating smoothly across the resort. Through the Nebula dashboard, the IT team can now view device status together, making it easier to monitor the refreshed infrastructure. The same dashboard also manages network configurations centrally, bringing device monitoring and configuration management together in one place.

- Smooth device replacement according to plan
- Easier monitoring of AP and switch status via the cloud
- Simplified configuration through centralized management
- Full WiFi connectivity supporting both indoor and outdoor areas
- Simplified device installation with data and power over a single connection

### Product List



- NWA50AX PRO WiFi 6 Access Point
- WAX655E WiFi 6 Outdoor Access Point



- XGS1935-28HP Lite-L3 Smart Managed PoE Switch
- XMG1915-18EP Smart Managed Switch



- Nebula Cloud Networking Solution

