Fortune Inn Riviera

Zyxel's Wireless Solutions Wow India's Leading Hotel Clients

Customer at a glance

Customer Name
Fortune Inn Riveria

Industry
Hospitality

Location
Jammu, India

Customer Background

As an ideal base for both leisure and business travelers, Fortune Inn Riviera, Jammu offers a contemporary full-service hotel conveniently located in the heart of the city. Hotel guests can enjoy the scenic beauty of Jammu while staying at Fortune Inn Riviera. Take in the breathtaking views of the majestic Himalayas from the hotel and take some much-deserved time out of the hustle and bustle of city life by admiring snow-clad mountain peaks that can be seen from the hotel.

"Everything has gone perfectly since the new network went into operation. The ease of management as well as the deployment of equipment across the center has made it easy for us to provide quality WiFi for every visitor, wherever they are."

Mr. Giriraj
IT Manager, Fortune Inn Riveria

Summary

Fortune Inn Riveria aimed to provide the best customer experiences to visitors with top-notch hotel amenities, including lightning-fast WiFi to every guest. Therefore, it's necessary to build a new wireless network from scratch. In search of an ideal solution, they approached some leading brands. After performance testing, the hotel management chose Zyxel as our products were able to fulfil their requirements. Our partner Communicate Networks played an important role here as they had great credibility associated with the client, and recommended our solutions. NWA1123ACv3 802.11ac Wave 2 Dual-Radio PoE Access Point was the first choice of the access point as its innovative design and commitment to "RF First" deliver high performance, reliable connections, and maximum coverage to every corner of the hotel, ensuring seamless connectivity for guests. Secondly, they deployed the NWA5123-NI Access Points. With non-stop wireless services, it provides reliable network connectivity for better business productivity. The GS1920HP-24v2 smart managed PoE switch provided power among the access points. Its user-friendly web-based GUI makes it easy to manage and set up the switch without learning complex CLI. Thanks to NebulaFlex, supported network devices are now managed and monitored over the cloud easily. New wireless infrastructure has shown satisfactory results to the management of the hotel as the clients have shared positive experiences regarding perfect wireless accessibility from everywhere.

Challenges

- Establish a new wireless network infrastructure from scratch and ensure it could support a high number of clients
- Enable easy and centralized network management of all network devices

Benefits

- Smooth and stable WiFi creates great guest experiences
- IT administrators can rapidly plan, deploy, and monitor networks
- Remote visibility and monitoring allow real-time intervention anytime, anywhere

Products

- GS1920-24HPv2 Smart Managed PoE Switch
- NWA1123ACv3 802.11ac Wave 2 Access Point
- NWA5123-NI 802.11n Dual-Radio Unified Access Point