

FATUN

Unlocking Seamless Stays at Argentine Hotel with Zyxel Nebula Solution

Customer at a glance



Customer Name

Argentine National Universities Federation of Workers (FATUN)



Industry

Hospitality



Location

Calamuchita and Giardino, Argentina



Partner

Comunitel
INNOVACIÓN EN INTERCONEXIÓN TECNOLÓGICA



Customer Background

FATUN is a trade union entity representing workers in national universities in Argentina. It was created in 1973, bringing together various associations and unions across the country, and set goals to defend workers' rights. It operates four hotels in Córdoba and Buenos Aires.



"Before the implementation of Zyxel's solution, we frequently received complaints about poor internet connectivity, which caused us to divert our attention from our daily activities to address the issue. However, since the new network is in place, we no longer receive such complaints and can focus on the daily tasks of the hotel. Moving forward, we plan to work with Zyxel to further expand the WiFi coverage to other areas of the hotels."

Daniel Feil
Hotel Manager, FATUN

Summary

Argentine National Universities Federation of Workers (FATUN) faced networking challenges when operating its hotels, with an increasing number of guests and staff connecting to the existing infrastructure, which led to unstable and interrupted WiFi connectivity. To overcome this challenge, FATUN deployed Zyxel's NWA1123ACv3 access points in its two hotels, Hotel Evita and Hotel 17 de octubre. The access points support a high demand for simultaneous connections, improving connectivity quality, particularly in corridors and shared spaces. The equipment was powered by the GS1920-24HP PoE Switch, providing the necessary bandwidth and coverage for the hotels. FATUN's investment in improving the WiFi infrastructure in their hotels helps provide quality service to guests and increase guest satisfaction. After the deployment was completed, hotel guests now enjoy better WiFi access to the internet, significantly enhancing their overall experience during their stay. Additionally, FATUN is impressed with Zyxel's Nebula cloud networking solution, which can remotely spot and fix network issues in real-time, allowing FATUN to easily control both hotels' networks without hassle.

Challenges

- Overhaul the existing WiFi infrastructure to provide guests with a stable internet connection, without any complaints
- Support an increasing number of connected devices due to exponential growth in staff and new guest rooms

Benefits

- Enhanced network connectivity improves user experience and enables hotel staff to focus on daily operations
- Optimized WiFi infrastructure increases guest satisfaction and loyalty
- Effortless and intelligent cloud network management improves network efficiency and reduces downtime

Products used

- NWA1123ACv3 802.11ac Access Point
- GS1920-24HPv2 Smart Managed PoE Switch