

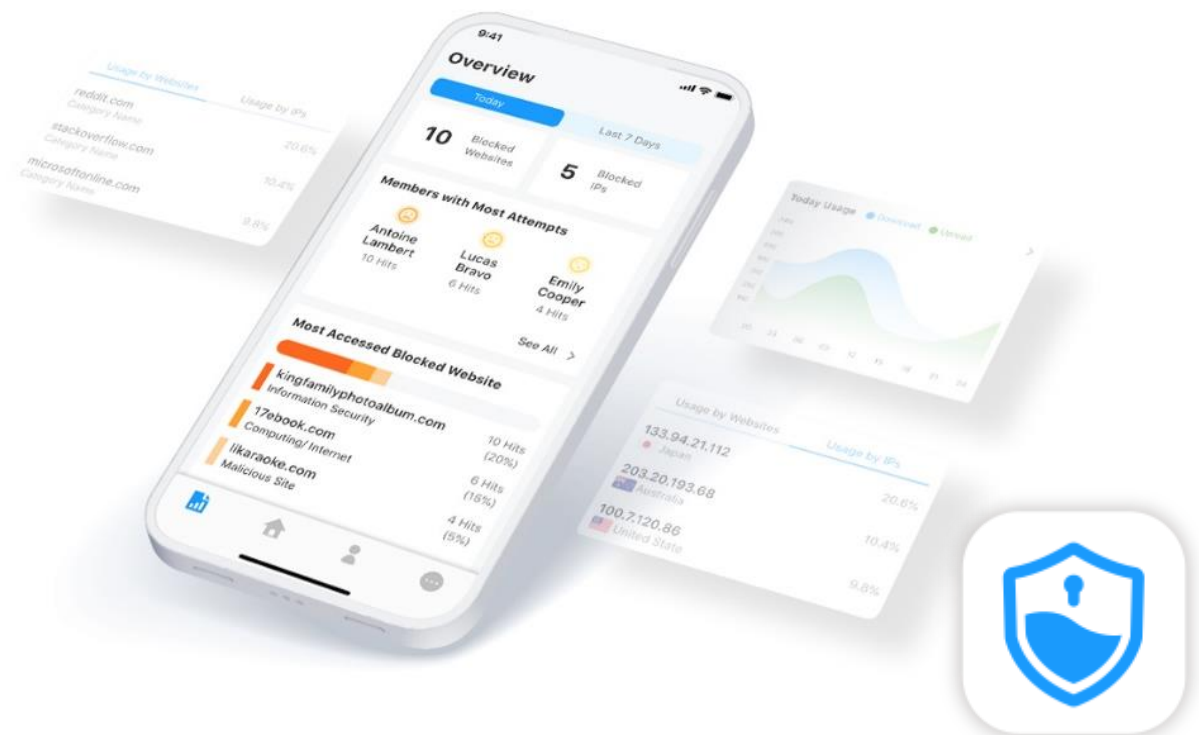
# Astra Cloud-based Engineless Endpoint Preview Edition User Guide

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# Introduction



Hey there reviewer,

In this review guide, we'll get you quickly up and going with

our new [Zyxel Astra service](#). The Zyxel Astra is to secure your remote users, roaming everywhere outside existing perimeter. It puts all aspects of security protection back into the hands of the network administrator and allows them to monitor and secure users regardless locations.

	<p><b>Predict</b></p> <p>Build ability to identify people, device, and applications</p>
	<p><b>Prevent</b></p> <p>Anyone attempting to access a resource must authenticate first with strong authentication method through monitor websites/IPs</p>
	<p><b>Detect</b></p> <p>Real-time web-browsing detection for what is being identified as malicious</p>
	<p><b>Response</b></p> <p>Timely traffic monitoring and 7-day historical data store for admin</p>

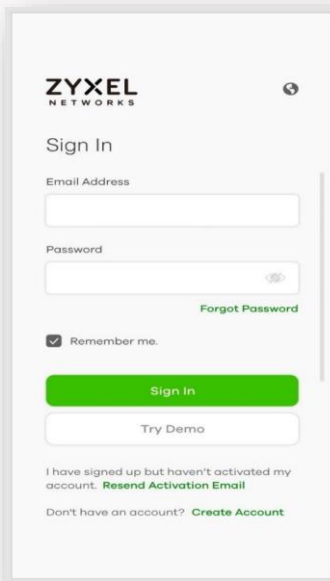
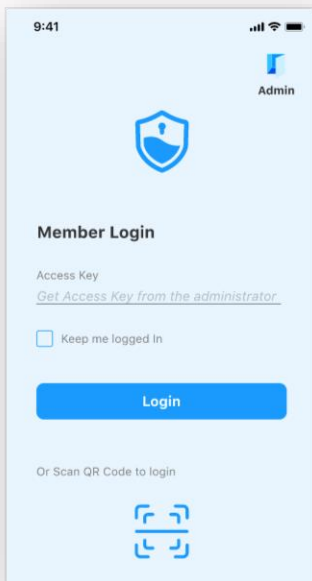
# App Installation Quick Guide

Step 1. Simply download the Zyxel Astra app in the Apple Store or Google Play Store

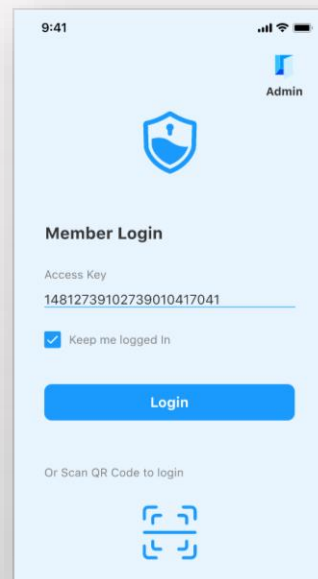
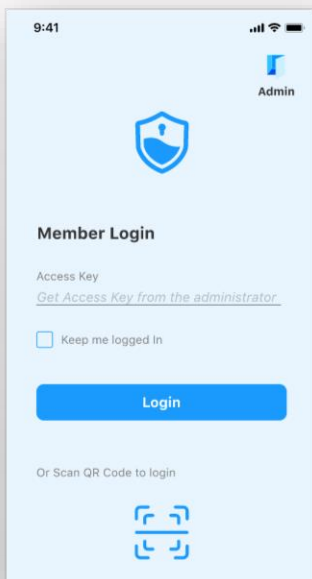


Step 2. Two-Level User Role Login

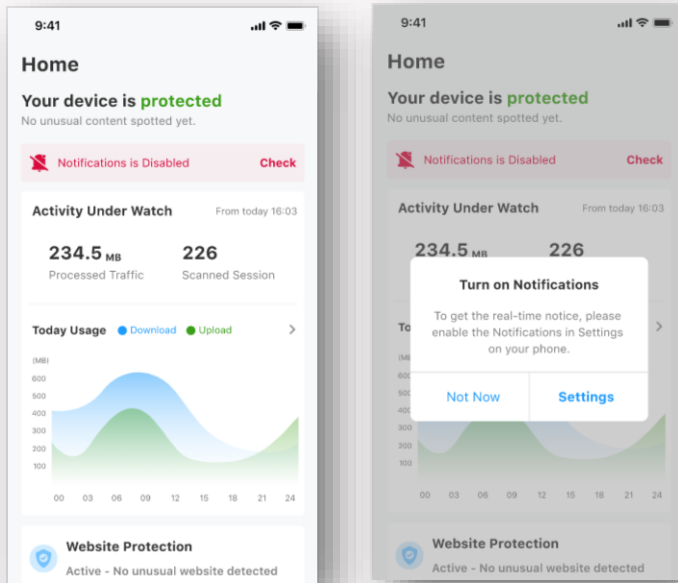
- Admin Role: Register or log in the myZyxel account then you can get start to use the Astra Service.



- Member Role: Please type the access key or scan the QR code in the invitation email sent by Admin.



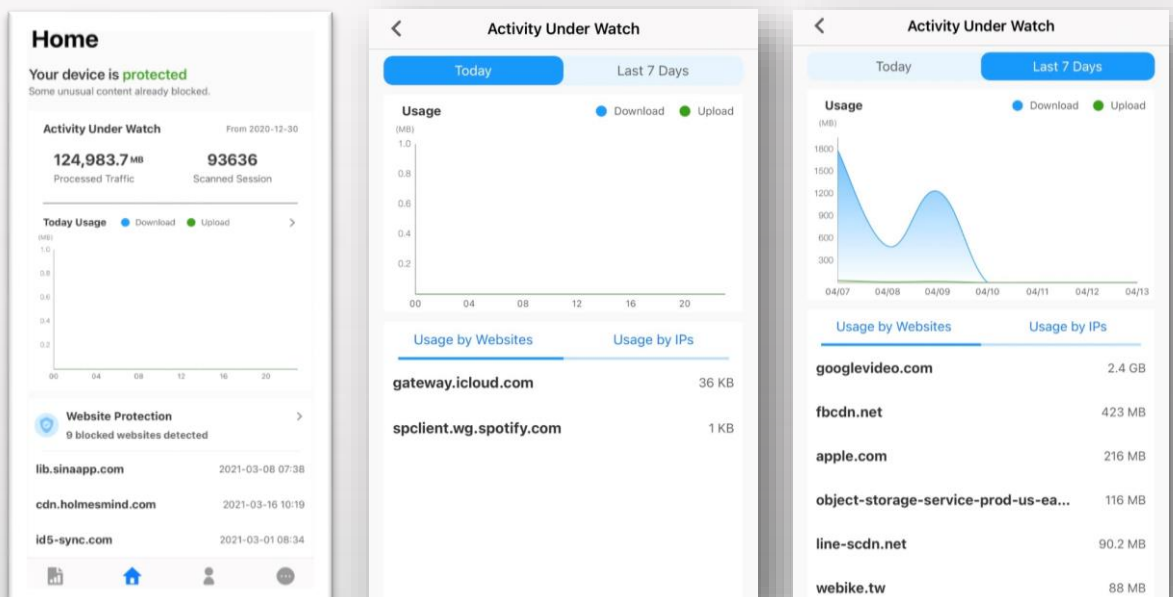
Step 3. Please keep your mobile notification on to make sure to get the latest push.



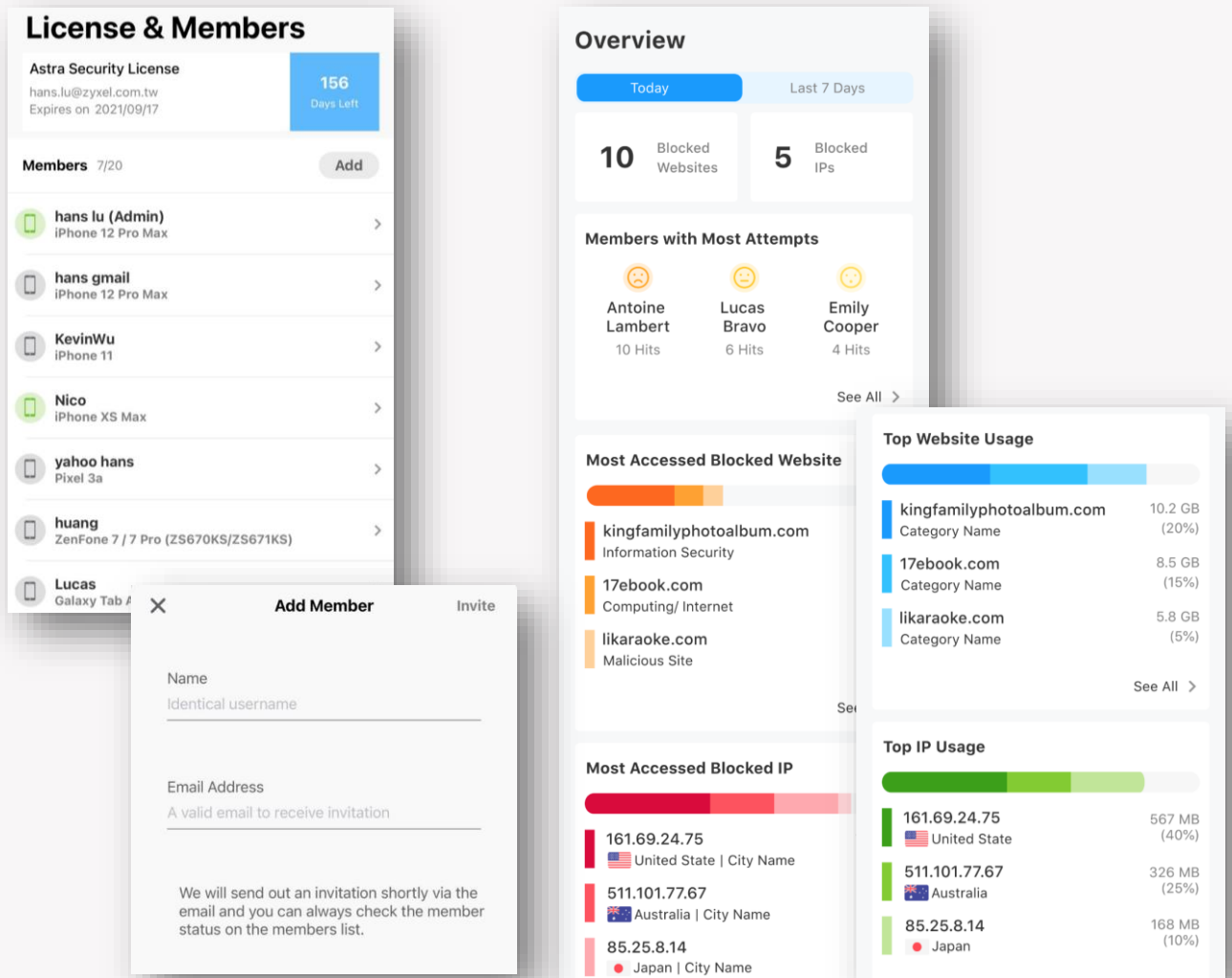
Step 4. Enjoy the Astra service and get protection.

## Need some Astra testing tips before testing?

- **Home Page:** Personal Dashboard Monitor  
Website traffic monitor: Activity under watch, Website protection, IP protection



- **Admin Role:** License & Member, Overview



## Limitations of Astra Service Preview Edition

- Single VPN connection at the same time
- Hotspot service can't share when Astra on. But if user turn off Astra service, then user can share hotspot.
- Google Photos backup is not supported while any VPN service is on.
- Xiaomi and OPPO R11 mobiles are not supported. Because Chinese phone is not allowed run any app in background system, even after user change the setting.

## Contact Information

Zyxel has a comprehensive and innovative line of security firewalls products. Want to know more about these products? Please visit [www.zyxel.com](http://www.zyxel.com). If you have any questions or product review requirements, don't hesitate to contact us!

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