ZYXEL nebula

Nebula offers flexible options that match your requirements, **whether you are looking for a Basic (free) option giving you some peace of mind at no extra cost, more control over your network updates and visibility, or even the most advanced management of cloud networking, Nebula is here to help you.**

M	R	F	S	W	Feature Name	Base Pack	Plus Pack	Pro Pack
●	✓	✓	✓	✓	Unlimited Registration & Central Management (Configuration, Monitoring, Dashboard, Location Map & Floor Plan Visual) of Nebula Devices	●	●	●
●	✓	✓	✓	✓	Zero Touch Auto-Deployment of Hardware/Configuration from Cloud	●	●	●
●	✓	✓	✓	✓	Over-the-air Firmware Management	●	●	●
●	✓	✓	✓	✓	IOS and Android APP (Deployment, Management and Push Notifications)	●	●	●
●	✓	✓	✓	✓	Central Device and Client Monitoring (Log and Stat Information) and Reporting	24HR (Rolling)	7D (Rolling)	1YR (Rolling)
●	✓	✓	✓	✓	Admin Accounts per Organisation (Full Access for Administration Rights)	5	8	NO LIMIT
●		✓	✓	✓	User Authentication Entries (via built-in Nebula Cloud Authentication Server)	50	100	NO LIMIT
		✓	✓	✓	Network Function Scheduling (SSID/PoE/Firewall Rules)	●	●	●
			✓	✓	MAC-Based and 802.1X Authentication	●	●	●
		✓		✓	Captive Portal Authentication	●	●	●
●	✓	✓	✓	✓	Email Users and Alert Notifications	●	●	●
●	✓	✓	✓	✓	Exempted from Cloud Saving Mode		●	●
●	✓	✓	✓	✓	Advanced Firmware Scheduling (Org/Site/Device)		●	●
●		✓	✓	✓	Advanced Reporting Features (including Export/Email Reports/Scheduled Reports – Custom Logo)		●	●
●	✓	✓	✓	✓	Automatic Network Topology (Visual and Actionable)		●	●
				✓	WiFi Vouchers (Auto-Gen Vouchers for Access/Authentication with user defined time limits)		●	●
			✓		Advanced Switch Control (Vendor Based VLAN, Auto PD Recovery)		●	●
●	✓	✓	✓	✓	Organizational User Audit / Change Logs			●

M= Management Feature (NCC); R= 5G/4G Mobile Router Feature; F= Firewall Feature; S= Switch Feature; W= Wireless Feature

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●			✓	✓	Organisational-wide Configuration Sync, Clone and Template			●
●	✓	✓	✓	✓	Configuration Backup/Restore			●
●	✓	✓	✓	✓	Remote CLI Access/ Configurator			●
●	✓	✓	✓	✓	Priority Nebula Support Request (Direct NCC incl. Web Chat)			●
●	✓	✓	✓	✓	Open API for Ecosystem Partner Application Integration			●
				✓	Advanced WiFi AAA Security [Dynamic Personal PSK, Microsoft Entra ID (Azure AD), Dynamic VLAN Assignment via NCAS, 3rd Party AAA Integration incl. Captive Portal MAC Auth. Fallback]			●
				✓	Advanced WiFi Control & Management (RSSI Threshold Setting per AP, Export NAT AP Traffic Log, Programmable SSID & PSK)			●
●				✓	Advanced Client Connection Monitoring & Trouble Shooting (WiFi Aid, Connection log)			●
				✓	WiFi Health Monitoring and Report (AI/Machine Learning for Wireless)			●
			✓		Switch IP Interfacing & Static Routing			●
			✓		Switch Stacking (physical stacking)			●
			✓		Switch Surveillance Monitoring			●
			✓		Switch IPTV Feature Set (Advanced IGMP, IPTV Report w. AI/ML Alert)			●
	✓				Zyxel CNM SecuReporter Traffic Log Archiving			●
		✓			Firewall Advanced VPN Feature Set (VPN Topology, VPN Traffic Usage, Smart VPN, L2TP/IPSec VPN Client Script Provisioning)			●
	✓			✓	Collaborative Detection & Response (CDR) with automatically respond action (USG FLEX & ATP Series only)			●
	✓				Client device heartbeat (LAN device alive monitoring)			●

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