



## Success Stories | Hospitality

Unlock networking potential

Elevate customer experiences

# Networking Tech

## Advantages for hotels

Prevention of security incidents to protect the hotel's reputation

Enhanced hotel operational efficiency and client experience



Seamless connectivity without disruptions throughout the hotel

Zyxel has empowered

**7,000+** hotels

**260,000+** hotel rooms

# Tips to Enhance Hotel Experiences



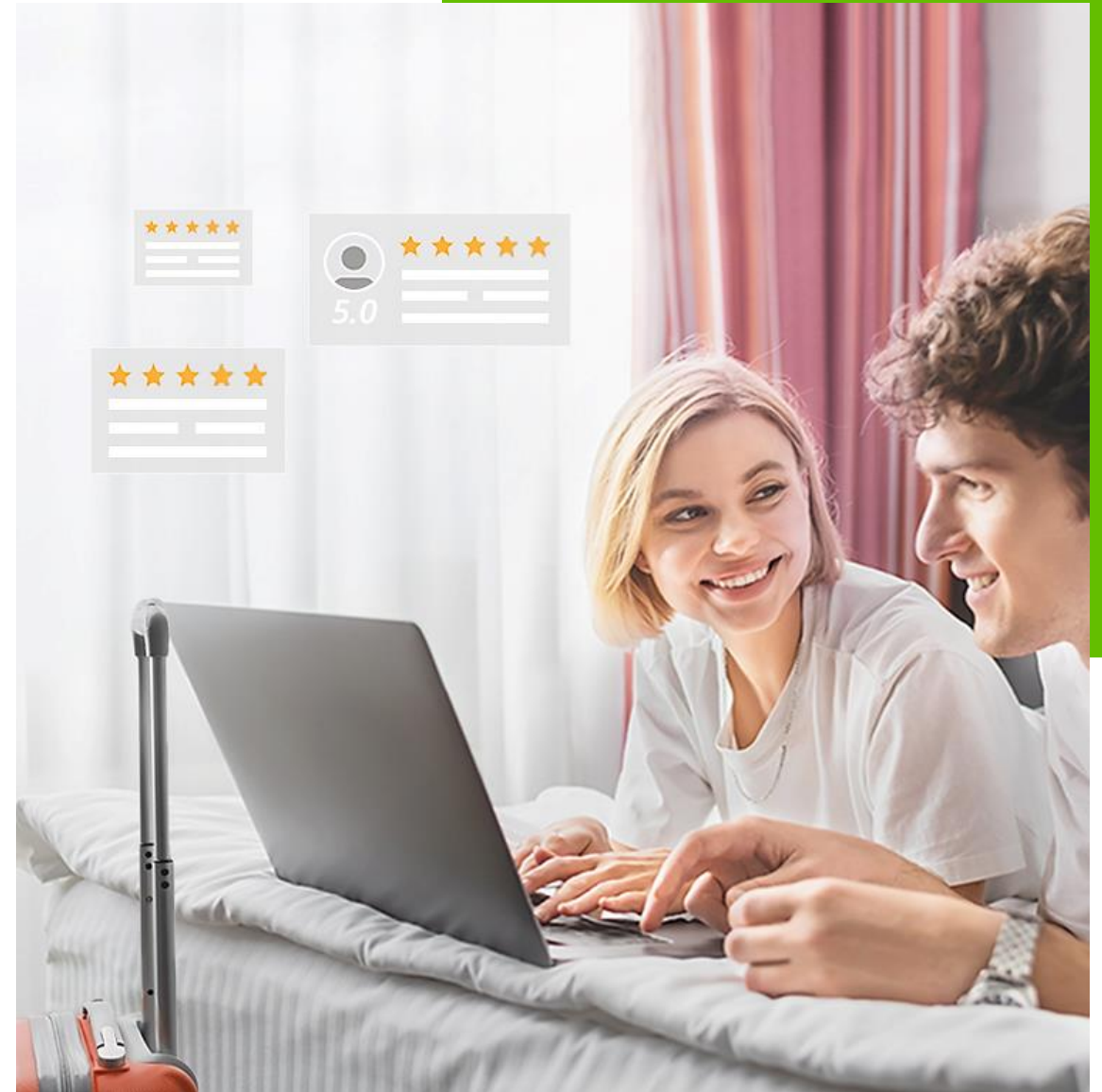
Choosing the right solution and installation



Ensuring guests to have a smooth TV experience

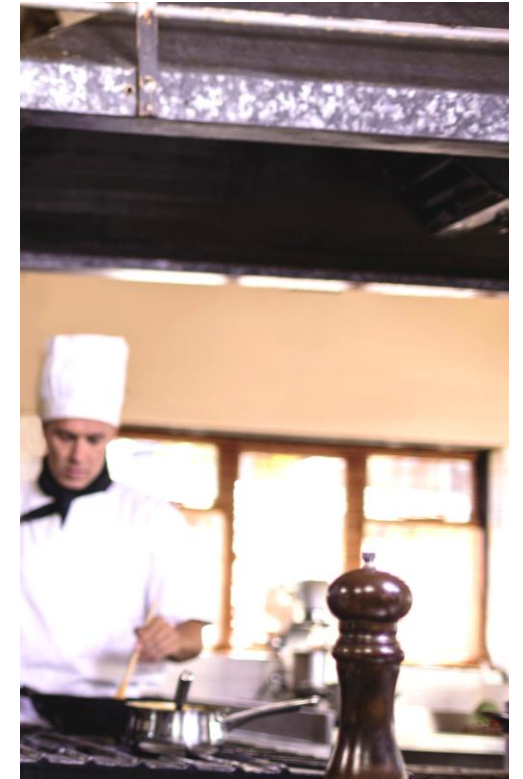


Simplifying WiFi access with hotspot management



# Networking Tech

## Advantages for restaurants & cafes



### Wireless Connection

Stay connected for better operations and dining experiences



### Chain stores

Make cross-site management easy as pie



### Network security

Safeguard customer data and online transactions

# Tips to create great dining experiences



Optimize the network for sufficient speeds and capacity, and deploy backup lines



Implement WiFi security with segregated networks for different uses



Futureproof the network for seamless upgrades and easy expansions





**Adalya Elite Lara Hotel, Turkey**

## **Living It Up after Nebula Checks in to Mediterranean Hotel**



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“We wanted to improve our network infrastructure and to do it by incorporating the latest technology. The results speak for themselves – the new network is fast, reliable, and easy to manage – and we’re very grateful to Emir Security and Zyxel for their great support and solutions.”

**Kaan Özkan**  
IT Manager, Adalya Elite Lara



Cala Moresca, Italy

## Putting Connectivity and Security Issues to Bed



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“When questioned about the impact of the new network on the customer experience, the most desirable outcome is that we receive no complaints or negative reports, which means we have effectively resolved any connection issues.”

**Dario de Vincentiis**  
CEO, Extratel srl



**FATUN, Argentina**

## Unlocking Seamless Stays at Argentine Hotel



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“Before the implementation of Zyxel's solution, we frequently received complaints about poor internet connectivity, which caused us to divert our attention from our daily activities to address the issue. However, since the new network is in place, we no longer receive such complaints and can focus on the daily tasks of the hotel.”

**Daniel Feil**  
Hotel Manager, FATUN





Foodservices, Singapore

## Delivering Superior Surveillance and Data Network



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“Zyxel's equipment was very easy to set up and maintain, reducing the IT department's burden. The stable network connectivity and high-performance switches allow us to ensure high-quality WiFi services throughout the building and efficient surveillance network monitoring.”

**Neo Kwok Siang**  
IT Manager, Foodservices



**Fortune Inn Riviera, India**

# Zyxel's Wireless Solutions Wow India's Leading Hotel Clients



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“Everything has gone perfectly since the new network went into operation. The ease of management as well as the deployment of equipment across the center has made it easy for us to provide quality WiFi for every visitor, wherever they are.”

**Mr. Giriraj**  
IT Manager, Fortune Inn Riviera



**Hotel dei Congressi, Italy**

# Upgrading Network Speed, Security, and Guest Satisfaction



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“By working with Sysdat Turismo and adopting Zyxel’s Nebula solution, all our initial project needs have been met, and the customer satisfaction of our guests has risen, too.”

**Alessia Ruggieri**  
Director, Hotel dei Congressi, Rome



Hyatt, India

## Skyrocketing Hotel's Productivity with Cloud Networking



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“The IT department is the backbone for any hospitality company, and we’re no exception. We need highly active bandwidth and connectivity to perform our tasks in a better way. This helps the management to avoid crisis situation which can arise due to malfunctioning IT networks. Nebula has strengthened our crisis management capabilities, enabling us to make decisions easily, even among numerous people and departments across the company.”

**Abhay Singh Rajawat**  
Information Systems Manager, Hyatt India Consultancy Pvt Ltd



**Katinat Saigon Kafe, Vietnam**

# **Giving Vietnam Cafe Chain a Better Network for Less Work**



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“Nebula is saving loads of time for our IT staff, who used to have to make on-site visits to deploy and manage the network. Now they can do it all from the intuitive and automated network management interface. This is especially crucial for us in a city like Ho Chi Minh with severe traffic congestion.”

**Út Nguyễn Quang**  
Technical Director, vTech Solution JSC



**Kings' Valley Medical & Spa Hotel, Bulgaria**

## **Delivering Top-notch Wireless and Customer Services**



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“We wanted to build our network infrastructure by incorporating the latest technology. The results speak for themselves – the new network is fast, reliable, and easy to manage – and we’re very grateful to Radonik, VIP Telecom and Zyxel for their great support and solutions.”

**Vladimir Karafizov**  
IT Manager, Kings' Valley Medical & Spa Hotel



Köfteci Yusuf, Turkey

## Dishing Up Uninterrupted Internet for Turkish Restaurant Chain



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“The change was very obvious as soon as we started using Zyxel’s LTE 4G routers, as the network interruptions immediately stopped interfering with our operations. Even when an internet connection at a branch is down, we can still continue to communicate with them via the LTE connectivity. It’s exactly what we needed.”

**Bahri Bayrak**  
IT Manager, Köfteci Yusuf



**Marmaris Grand Yazıcı Club Turban, Turkey**

# Boost Customer Satisfaction with Robust Wireless Connectivity



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“As with all Grand Yazıcı Hotels, our goal is to satisfy our customers by prioritizing their needs and expectations. We have set up all the necessary technological infrastructure with Zyxel solutions to meet all kinds of customer needs. As a result of the renewal of our data processing infrastructure with Zyxel products, we have achieved a remarkable level of performance increase.”

**Ahmet Yazıcı**  
IT Manager, Marmaris Grand Yazıcı Club Turban





**Narven Thermal Town, Turkey**

# Rebuilding a Network from the Ground Up for Sprawling Turkish Resort



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“This was a big project: renewing the network infrastructure of our facility from end to end. We would like to thank Atasayar Teknoloji and the entire Zyxel team for their support in all the phases of the project, from nailing down the project scope, to project management, to selecting products and services, to where to install the equipment.”

**Serdar Yildiz**  
General Manager, Narven Thermal Town



Palace Grand Hotel Varese, Italy

## Bringing Modern Convenience to Historic Italian Hotel



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“We’ve been most impressed by the Nebula cloud networking solution, especially how it allows you to check and manage access points, switches, and firewalls, and to deliver support in real time if necessary.”

Salvatore Piraneo  
Owner, PSoft sas



**Red Sea Hotel, Djibouti**

# Improving Wireless Connectivity and Guest Experience



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“We renewed our wireless network infrastructure with Zyxel, an expert in the industry. We can now offer our customers a fast and free internet connection accessible from every point at the Red Sea Hotel. By renewing our infrastructure with Zyxel's products, we witnessed a noticeable increase in performance.”

**Wondwosen Mengesha**  
Hotel Manager, Red Sea Hotel



Taichi Palace Hotel, US

## Enhancing WiFi Connectivity and Guest Satisfaction



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“With the new wireless network from Zyxel, connectivity is immediate. It makes things a lot easier because we don’t need to have our technicians constantly on standby to handle wiring, log-in, or setup issues.”

**Rojelio Morales**  
Director of Marketing, Tachi Palace Hotel & Casino



Hotel Royal @ Queens, Singapore

## Seeing Zero Downtime at Singapore Hotel



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“Hotel Royal @ Queens adopted Zyxel's Nebula solution to upgrade its outdated network, achieving simplified and efficient networking management. Zyxel's wireless access points, along with smart managed switches ensured continuous operation and improved coverage. The network transition occurred without any downtime, and the hotel expressed satisfaction with the deployment process.”



Jeju Hotel, Korea

## Transforming Jeju Hotel from Dated to Elevated



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“The Jeju Hotel centralizes the infrastructure with Nebula cloud networking management solution, which offers a user-friendly interface for IT staff. To meet high-capacity demands and deliver seamless WiFi experiences for guests, the hotel adopted WiFi 6 APs and unified WiFi names to enable automatic roaming that ensured seamless connectivity throughout the premises.”



**Monarch Skyline Hotel, Taiwan**

# Optimizing WiFi and Network Management Efficiency



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“For business travelers, a reliable internet connection is the top priority when choosing a hotel. Zyxel’s Nebula solution provides efficient management tools, empowering IT staff to swiftly troubleshoot issues remotely using smartphones. The new infrastructure greatly enhances WiFi speeds and stability for guests. Additionally, life is easier for staff as all network devices can be controlled via the cloud, enabling real-time problem resolution.”



**SotoGrande Katipunan, the Philippines**

## **Bringing Best-in-Class Cloud Networking to Condominium Hotel**



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"The condominium hotel, with over 480 guest rooms, required a comprehensive networking solution capable of covering the entire area and facilitating concurrent device logins for all guests and employees. Zyxel's Nebula solution efficiently addressed the hotel's needs, streamlining network management."





Xinshe Hotel, Taiwan

## Impeccable Hotel WiFi is Key to Better Guest Satisfaction



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“Discovery Group prioritized network rework upon purchasing Xinshe Hotel in Taipei. By deploying Zyxel's smart managed switches, WiFi 6 APs, and USG FLEX firewalls, the hotel built a new network with centralized management, smooth and secure wireless connectivity. Guests now enjoy stable and seamless internet access, while staff can monitor and resolve issues easily and quickly.”

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